

Rinat Malik

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Full Clean UK Driving License

British Citizen

London, UK

www.RinatMalik.com

A driven and innovative professional with P.G.Dip (Distinction) in Systems & Control Engineering including AI, Robotics and Machine Learning modules, bringing a new perspective to IT industry from previous array of diverse experiences. Expert in automating complex processes while complying to all necessary industry standards and best practices. Proficient on sustainable automation using Robotic Process Automation (RPA) and analytics of Big Data. Enjoy exploring the latest developments and current trends in technology which often lead to inspiring and creative product developments. An active member of British Mensa Society and The Toastmasters Club. Author of a published book titled "Guide to Building a Scalable RPA CoE", currently working on a second book on Artificial Intelligence.

Employments

Dec 2021 – Apr 2023

Global Automation Tech Lead (Tech Program Management)

HSBC, UK

- Design and implement a sustainable and streamlined support model to support all production automations 24/6.
- Manage the entire wholesale automation and robotics support and maintenance team spread across globally.
- Program management of initiatives that sustainably streamlines current processes of automation and robotics.
- Ensure the output of different projects align with overall yearly objectives while strategically maintaining the funding constraints.
- Lead and managed the conversion of the entire robotic estate of a particular program from attended to unattended robotics and reducing the workload of support staff by 25%.
- Driven a project to transfer the whole of the Automation IT infrastructure from On-Prem to Azure – handled funding constraints and senior stakeholders as well as directed the move from a technical perspective.
- Implemented a state-of-the-art service desk with granular monitoring, self-healing capability and proactive response options, replacing the outdated ticketing system.

Oct 2020 – Jan 2021

UiPath Senior Consultant (UiPath)

Ether Solutions, UK

- Design and develop an eco-system of complex robots which will all work together to handle the customs declarations required for all kinds of export-import activities with European Union following Brexit.
- As UiPath Orchestrator Admin, design and deploy over 40 robots to work with Azure and SQL databases to synergise all the technical tools to enable over a million transaction every month.

Nov 2019 – Mar 2020

RPA Consultant (UiPath)

BMW Financial Services, UK

- Implementing RPA and increasing the buy-in of robotics across the group as well as manage data analytics.
- Opportunity discovery, qualifying processes for automation and setting standards and specification for it.
- Designing and implementing a support and maintenance function which enables cross-functional future scalability.

Apr 2019 – Nov 2019

Technical Lead (Automation Anywhere)

BP (via Infosys), UK

- Managing near-shore dev team and offshore support & maintenance to deliver well rounded RPA implementation.
- Helped build the support and maintenance function within the BP Federated Upstream Centre of Excellence.
- Chair the daily stand-up meetings and directly report to stakeholders, product owners and sponsors with business metrics and insights gathered from data analytics system that was designed under my direction.
- Play a key role in process discovery and qualifying opportunities based on return on investment.
- Running workshops and demos and translating technical details into understandable business language.
- Ensure all robot codes meet the compliance requirements, CoE standards & best practices, Digital Security standard.
- Mentor and technically guide RPA developers and track their progress through VSTS and Kanban boards.

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| 2018 - 2019 | Technical Lead (UiPath) | T-Impact Ltd, UK |
| <ul style="list-style-type: none"> ▪ Setting up of the Robotics Centre of Excellence (CoE) to manage robots at scale and define best practices to increase efficiency. Created governance structure in line with ISO27001 Requirements. ▪ Oversee and provide guidance to junior developers and technically mentor them to achieve their KPIs. ▪ Risk reduction and risk management in a structured way. Produce risk assessment guideline and BCM procedure. ▪ Admin of and configure the master UiPath Orchestrator to suit business and customer needs. | | |

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| 2017 - 2018 | RPA Consultant (Automation Anywhere) | UBS Bank (via Vantage Point), UK |
| <ul style="list-style-type: none"> ▪ A key player in setting up vendor agnostic RPA Centre of Excellence (CoE) & owner of several key processes within. ▪ Manage people offshore and create business controls in place to ensure offshore management is conducted at a reduced risk and output is increased by implementing greater accountability. ▪ Advise on the program readiness for internal and external audit and inspection. ▪ Professional user of Automation Anywhere, automating complex processes end to end with appropriate logging, status update and exception handling integration. ▪ Lead and manage robot creation, opportunity assessment, code review, UAT testing and prod deployment. | | |

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| 2013 - 2016 | Solutions Architect | Holovis International, Lutterworth, UK |
| <ul style="list-style-type: none"> ▪ Product design, Presales design & business control development to automate standardised design processes. ▪ Create, develop and lead the delivery of world class solutions to the most demanding of clients on a global scale through providing high impact designs. Lead and support client presentations and pitches. ▪ Lead and own projects starting from Pre-sales design, setting customer expectations, all the way through to delivery at customer premises, prepare and conduct training on customer site, gain sign off and manage warranty. | | |

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| 2012 - 2013 | Design Automation Engineer | Ultraseal International, Coventry, UK |
| <p>Production of detailed manufacturing drawings for the workshop along with all necessary parts lists, technical specifications and source for purchase in a sequence and time frame that match the needs of construction. Produce supporting documentation in the form of manuals and process sheets necessary for the equipment.</p> | | |

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| 2009 - 2010 | Assistant Technical Manager | Tubelines Ltd, Canary Wharf, UK |
| <p>Active participation in every stage of a project including planning, estimating, scheduling, and cost control, taking firm stance if necessary. Managing improvements of the company's Health, Safety and Environmental performance. On-site inspection throughout construction ensuring the work is done following the design plan and risk assessment guidelines.</p> | | |

Education

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| 2016 - 2017 | PGDip in Systems & Control Engineering (Distinction) | Coventry University, UK |
| <p>Achieved Post Graduate Diploma with distinction in Systems and Control Engineering which covered cutting edge technological modules such as Artificial Intelligence, Machine Learning, Neural Network, Robotics, Intelligent Automation, Image and Voice Recognition and Data Management.</p> | | |

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| 2007 - 2011 | BEng (Hon's) in Mechanical Engineering | Coventry University, UK |
| <p>B.Eng. (Hon's) in Mechanical Engineering with special focus on Management and Business Operations.</p> | | |

Continuous Professional Development

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| 2022 | PMI Agile Certified Practitioner Training (In Progress) |
| 2019 | RPA Implementation Methodology by UiPath |
| 2018 | UiPath Level 2 Orchestrator, Level 1 Developer and UiPath Solutions Architect Certification |
| 2018 | Automation Anywhere Certified Advanced RPA Professional |
| 2015 | Autodesk Inventor iLogic Automation Certification |